Frequently Asked Questions

Description

frequently asked questions

What are your office hours?

Monday-Friday 9am-5:00pm. If you need earlier access please reach out to us at info@knowncoworking.com.

Weekend bookings are available for an additional fee. Please inquire.

Is parking included?

KNOWN does not offer on-site parking, however there are several convenient parking options including metered parking on Orange St. and garage parking in the 360 State parking garage next door.

Can I "Zoom" and make calls from a dedicated desk?

At KNOWN we strive to provide a quiet environment for all of our members. We request that all phone calls and video-based meetings are conducted in one of the meeting rooms or phone booths. We offer complimentary phone booth access on a first come first serve basis for our members and day pass guests.

What if I need access before and after your standard office hours on a regular basis? KNOWN offers 24/7 access plans for members who have been with us for a month or more or new members that are a direct referral of one of our current members. Additional rates apply should you wish to use the meeting rooms. Guests are not permitted to accompany you outside of our normal business hours however.

Do I have to sign a long term contract? KNOWN offers flexible contract terms for all of our plans.

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